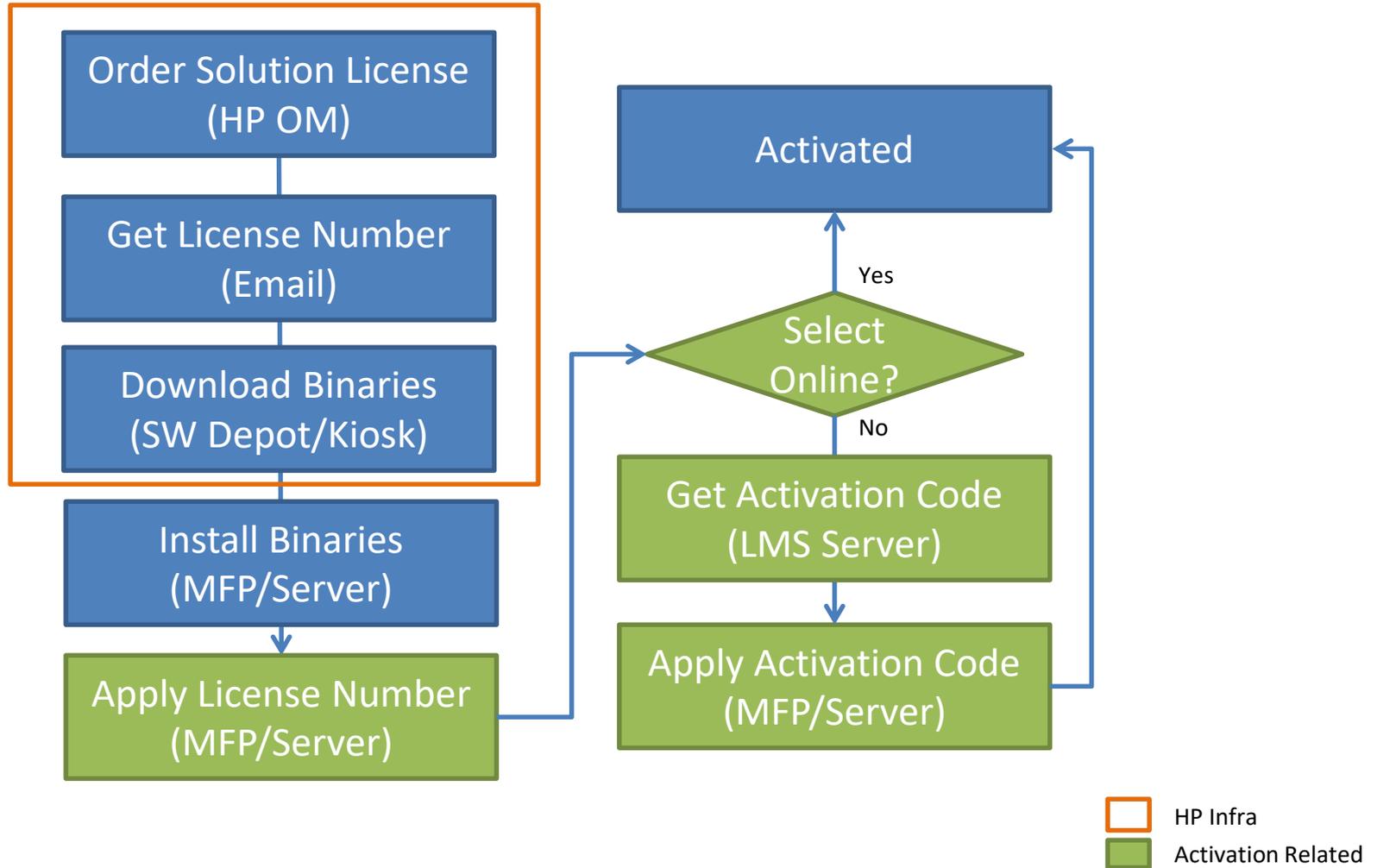


# **Solution License Activation & Deactivation Guide**

**Oct. 2020**

# Activation/Deactivation Process



# How to install binaries on MFP

➔ Utilizing the Application tab you can install [Solution\(.par\)](#) , [Application \(.apk\)](#), and [Firmware\(.hds\)](#)

The screenshot shows the SyncThru Web Service interface for a SAMSUNG X7600LX. The navigation menu includes Information, Box, Address Book, Settings, Security, Maintenance, and XOA. The Maintenance tab is selected, and the Application sub-tab is active. The Application Management section shows a table of installed applications. The 'Add' button is highlighted, and an 'Installation' dialog box is open, showing the 'Desktop' option selected and the 'Browse' button highlighted.

Name	Version	Type	State	Samsung Verified
Address Book	1.0.100	Platform	ENABLED	Verified
Box	1.0.100	Platform	ENABLED	Verified
			ED	Verified

1. Login to Syncthru Web Service as Admin
2. Go to Maintenance > Application Management
3. Click “Add” button
4. Check Desktop
5. Click Browse
6. Select file to install
7. OK

# Online Activation - How to apply license on MFP

The screenshot shows the SyncThru Web Service interface for a SAMSUNG X7600LX device. The 'License' page is active, showing a table of applications. The 'Activate' button is highlighted with a red box and a red arrow pointing to the 'Activate' dialog box. The dialog box has fields for License Number, Activation Key, and company information.

Name	Version	State	Expired Date
JetMobile Solution	5.2A1	Disabled	-
Samsung Cloud Agent	2.0.15	Activated	-
XOA	1.0	Activated	-

**Activate** dialog box fields:

- License Number :
- Activation Key(Offline only) :
- Information
- Company\* :
- Address\* :
- Email\* :
- Department :
- Tel :
- Etc :

\* Denotes a required field

1. Login to Syncthru Web Service as Admin
2. Go to Maintenance > Application Management > License
3. Select application to activate in the list and click "Activate" button
4. Select "Online".
5. Input your License Key
6. Input required information to register and click "OK" to start activation.

# Online Activation - Change license server address on MFP

The screenshot shows the SyncThru Web Service interface for a SAMSUNG X7600LX device. The user is logged in as 'admin'. The navigation menu includes Information, Box, Address Book, Settings, Security, Maintenance, and XOA. The 'Maintenance' section is expanded, showing 'License' as the selected option. The 'License' section displays a table of license servers:

Name	Version	State	Expired Date
JetMobile Solution	5.241	Disabled	-
Samsung Cloud Agent	2.0.15	Activated	-
XOA	1.0	Activated	-

The 'License Server' dialog box is open, showing the 'License Server Address' field set to 'https://lms.ext.hp.com' and the 'SSL' checkbox unchecked. The 'Timeout' is set to 10 seconds. The 'Apply' button is highlighted with a red circle and arrow.

1. Login to Syncthru Web Service as Admin
2. Go to Maintenance > Application Management > License
3. Click "License Server"
4. Be sure "License Server Address" to "<https://lms.ext.hp.com>" and "SSL" to unchecked
5. Click Apply

# Online Activation - How to apply license on Server

- How to apply license on Server via online (Example : FAP)

The screenshot shows the Fleet Admin Pro web interface. At the top, there is a navigation bar with 'Settings' highlighted. Below it, the breadcrumb trail reads 'Settings > System > License > License Management'. The left sidebar contains a 'System' menu with 'License Management' selected. The main content area displays a 'License List' table with one entry for 'Fleet Admin Pro'. Below the table, there is a 'Details' section with input fields for 'License Number' and 'License Return Key'. A red box highlights the 'Activate' button in the top right corner of the details section.

App Name	App Version	License Illu...	License Type	Start Date	Expiration D...	Count	State
Fleet Admin Pro	1.0.38		Built-in Trial	08/12/2015	09/23/2015	0	Installed

1. Launch the Fleet Admin Pro and login with Admin account  
(Programs > Samsung Network Printer Utilities > Fleet Admin Pro)
2. Go to 'Settings > License > License Management'
3. Click "Activate" button

# Online Activation - How to apply license on Server

4. Select Activation Mode as “Online”
5. Enter the License Number
6. Click “Next”
7. Check if the “Server” address is correctly entered (<https://lms.ext.hp.com>)
8. Fill Site Information
9. Click “Finish”
10. Check the License Management list if it’s updated with the new license(refer to Step2)

License Management Activate

▼ Management

Management

Select one of the Activation Mode, Select the Online Mode, If the System has Internet Connection, Otherwise Select Offline Mode. For the License No and Activation Key communicate with the Samsung Local Dealer/Vendor

4 License Activation Mode: Online

5 License Number: |

6

Previous Next Cancel

License Management Activate

► Management

▼ Server Setting

Server Setting

Validate the License Server Setting Information

7 Server: <https://lms.ext.hp.com>

Use SSL:

Timeout, sec.: 10

8 Site Information

Company Name: SEC

Department Name:

Address: a

Phone: 123456789

Email: yunhye.jo@samsung.com

Remark:

9

Previous Finish Cancel

# Offline Activation - How to apply activation key on server

- How to apply activation key on server via offline(Example : FAP)

License activation is required. Click [here](#) for details. admin | Logout | About | Help | Sitemap English

## Fleet Admin Pro

Dashboard Device User Report Rule Accounting Domain » **Settings**

Settings > System > License > License Management

### Settings

- System
- HTTP Security
- Debug Log
- Proxy
- NTLM Domains
- Instances
- LDAP
- User Role Management
- Firmware Management
- Solution Discovery
- File Management
- License**
- License Settings
- License Management

### License List (Selected 0 / Total 0)

App Name	App Version	License Illu...	License Type	Start Date	Expiration D...	Count	State
Fleet Admin Pro	1.0.38		Built-in Trial	08/12/2015	09/23/2015	0	Installed

**Activate**

License Number

License Return Key

1. Launch the Fleet Admin Pro and login with Admin account  
(Programs > Samsung Network Printer Utilities > Fleet Admin Pro)
2. Go to 'Settings > License > License Management'
3. Click "Activate" button

# Offline Activation - How to apply activation key on server

4. Select Activation Mode as “Offline”
5. Enter the “License Number”
6. Enter the “Activation Key”
  - Please refer to “How to get Activation code from LMS” to get Activation Key
7. Click “Finish”
8. Check the License Management list if it’s updated with the new license(refer to Step2)

**License Management Activate**

▼ Management

▷ Finish

**Management**

Select one of the Activation Mode, Select the Online Mode, If the System has Internet Connection, Otherwise Select Offline Mode. For the License No and Activation Key communicate with the Samsung Local Dealer/Vendor

4 License Activation Mode: Offline

5 License Number: |

Hardware Id: AF55BA31FC7D4FB

6 License Activation Key:

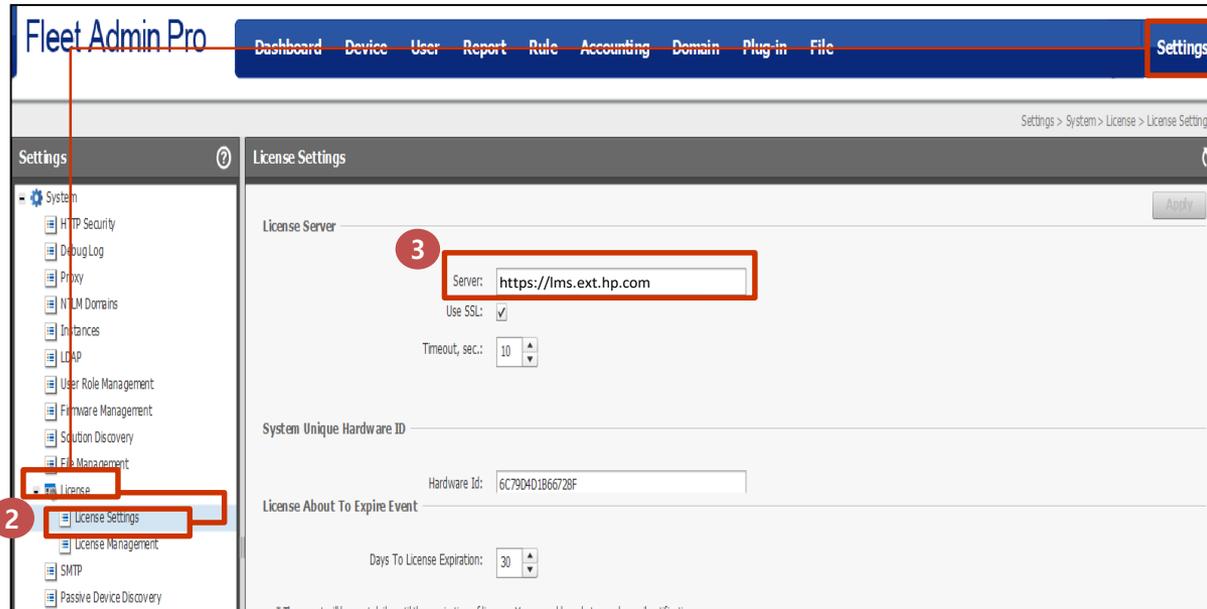
7 Previous Finish Cancel

License Number
10S077-EQ1GG6-TFS57J-G/PO
Act ivation Key
QTNnbaGhw6BEeFvTo31yBRR7FyaA7SLb8K0UBCtiY a55XvMD4rCG0WCLmhUvyGXg6xxzWZuP1Q McqLxH3+MrT2mL16VTGHIDJcWv7bkiq7BRf6HMahFpT/FJWVSgkfV viaKOB6KyVPi94BeuOBDTh4 cUAM4PRXveVHHt8U72Y3A35Yseh0xTQM TIBGfNy9MW CWEuFFw9I4vpUkqCYNefyJdEEN+ZS2oC8 YkFXWwIXaZjYG G o j4v6MfTUS6K0DorEXtHUuyWuzG7L9RaAan/RkGJwIS CrFoZv3u6EtCKjRIFAUD dsGBfLQySMN0Ayax6M80bmjukKbzVo9C31zklxenw2KqypNmkkpy8eNuJdtVWPY zhb1VrikDeBNvQ/n ImmUZnh9GBaRo1y621YhQ4I6R9jicUWaSIY oNw18QvUSv9X0X3tcPPDK1je982K9WpPFIRHOJHzzagQ bpHSOTpm98wEqsKZ2YH5Lwe3UR1XsMEJ1cB+uAnB8WZu39yWResGc7+RCKyGcFv+J7Yfc59EsVBG CT0IOycgFIIBSJRqMVeFwiAPs5WUVz+cEE994JkA4F7tqifkxFujw414RRZ5pB7GRvpjpV10jvr06wyBRFL 8NOPm/iz7UK35ks0PG:hNejLigc+ZVFdfQLseplbFmG6n

✘ Example of Activation Key

# Online Activation - Change license server address on server

- How to change license server address on Server(Example : FAP)



1. Launch the Fleet Admin Pro and login with Admin account  
(Programs → Samsung Network Printer Utilities → Fleet Admin Pro)
2. Go to 'Settings > License > License Setting'
3. Enter the right license server address on "Server" field  
(<https://lms.ext.hp.com>)

# Online Activation - Change license server address on server

4. Fill the “Site Information”

5. Click “Apply” (it’s activated when all mandatory information is filled)

The screenshot displays the 'License Settings' page in the Fleet Admin Pro interface. The left sidebar shows a tree view with 'License Settings' selected. The main content area is divided into several sections:

- License Server:** Includes a text input for 'Server' (containing 'https://lms.ext.hp.com'), a checked 'Use SSL' checkbox, and a 'Timeout, sec.' dropdown set to '10'.
- System Unique Hardware ID:** A text input for 'Hardware Id' containing '6C79D4D1B66728F'.
- License About To Expire Event:** A 'Days To License Expiration' dropdown set to '30'. A note below states: '\* The event will be sent daily until the expiration of license. You can add a rule to send e-mail notifications.'
- Site Information:** A section containing several text inputs: 'Company Name', 'Department Name', 'Address', 'Phone', 'Email' (containing 'test@test.com'), and 'Remark' (containing 'test'). This entire section is enclosed in a red box with a red circle containing the number '4'.

An 'Apply' button is located in the top right corner of the main content area, enclosed in a red box with a red circle containing the number '5'.

# Offline Activation– How to get HW key in server

- How to get HW unique key in server(Example : FAP)

1. Launch the Fleet Admin Pro and login with Admin account  
(Programs → Samsung Network Printer Utilities → Fleet Admin Pro)
2. Go to 'Settings > License > License Setting'
3. Check and copy the "Hardware ID"

The screenshot shows the Fleet Admin Pro web interface. The top navigation bar includes 'Dashboard', 'Device', 'User', 'Report', 'Rule', 'Accounting', 'Domain', 'Plug-in', 'File', and 'Settings'. The left sidebar shows a tree view of settings, with 'License' and 'License Settings' highlighted. The main content area is titled 'License Settings' and contains the following fields:

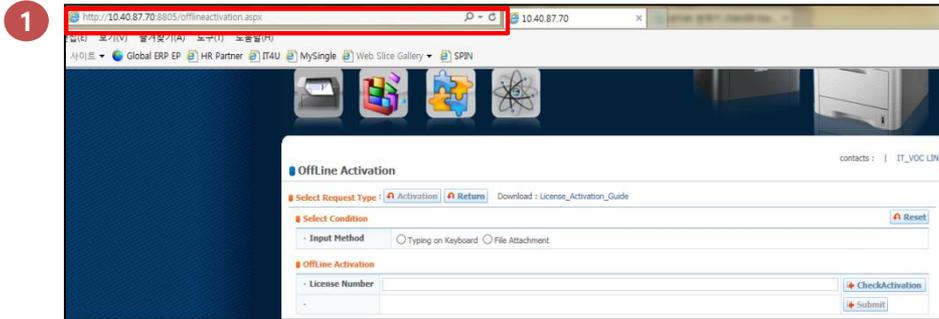
- License Server:
- Use SSL:
- Timeout, sec.:
- System Unique Hardware ID:
- License About To Expire Event: Days To License Expiration:

A red callout box points to the 'Hardware Id' field, containing the text: **Hardware Id:**

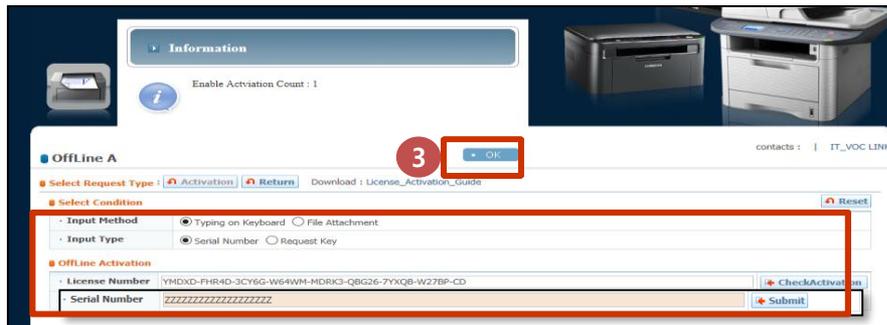
**⊗ Don't use above ID for your own.  
It's unique based on PC serial number**

# Offline Activation – How to get activation key

- How to get Activation key from LMS



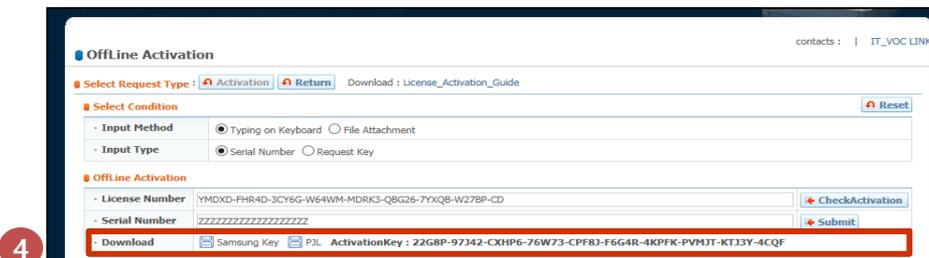
1. Enter <https://lms.ext.hp.com/Offlineactivation.aspx>



2. Enter information in the Box(Input Method, Input Type, License Number, Serial Number)

3. Click “ Ok”

4. Download “Samsung Key, Pjl, Activation Key”



# Offline Activation – How to apply activation key on MFP

- How to apply activation key on MFP via offline

The screenshot displays the SyncThru Web Service interface. The top navigation bar includes 'Information', 'Box', 'Address Book', 'Settings', 'Security', 'Maintenance', and 'XOA'. The 'Maintenance' menu is expanded, showing 'License' selected. The 'License' page shows a table of licenses with columns for Name, Version, State, and Expired Date. The 'Activate' button is highlighted with a red box and a red circle labeled '3'. An arrow points from this button to the 'Activate' dialog box, which is also highlighted with a red circle labeled '4'. The dialog box has radio buttons for 'Online' and 'Offline', and input fields for 'License Number', 'Activation Key(Offline only)', 'Company\*', 'Address\*', 'Email\*', 'Department', 'Tel', and 'Etc'. A red circle labeled '5' is next to the 'License Number' field, '6' next to the 'Activation Key' field, and '7' next to the 'Company\*' field. A note at the bottom of the dialog box states '\* Denotes a required field'.

Name	Version	State	Expired Date
JetMobile Solution	5.2A1	Disabled	-
Samsung Cloud Agent	2.0.15	Activated	-
XOA	1.0	Activated	-

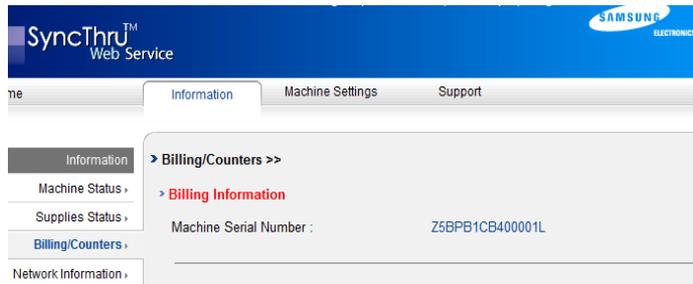
1. Login to Syncthru Web Service as Admin
2. Go to Maintenance > Application Management > License
3. Select application to activate in the list and click "Activate" button
4. Select "Offline"
5. Input your License
6. Input Activation Key
7. Input required information to register and click "OK" to start activation.

# Offline Deactivation - How to get deactivate key on MFP

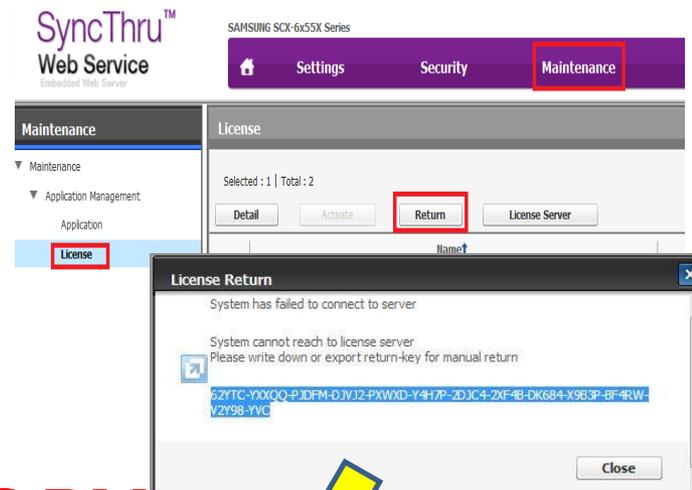
- How to deactivate key on MFP via offline(Barcode/secuthru)

## Offline Return (1/2)

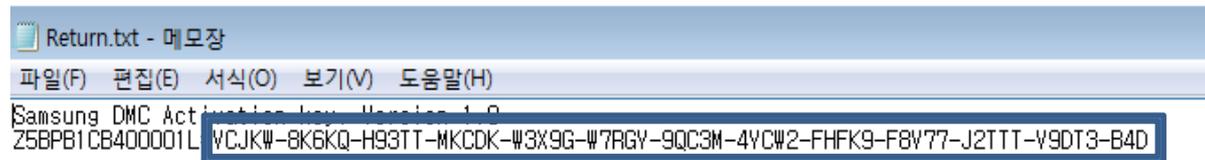
Serial Number from machine



Return key from SWS under network disconnected



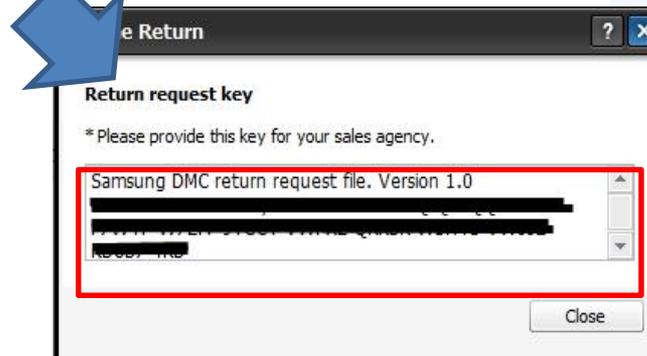
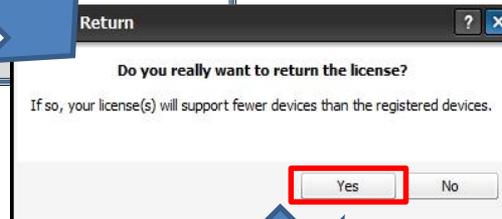
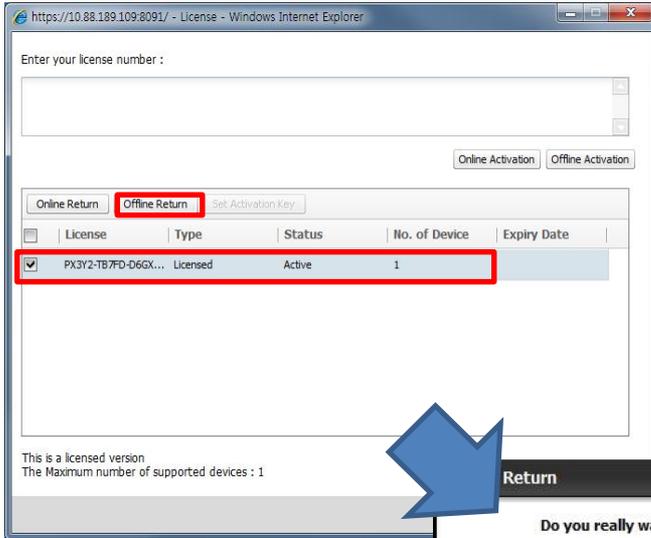
**COPY**



**\*\* You should make own return file(.txt)**  return\_sample

# Offline Deactivation - How to get deactivate key on Server

- How to apply deactivation key on MFP via offline (SmarThru Workflow )



## Offline Return

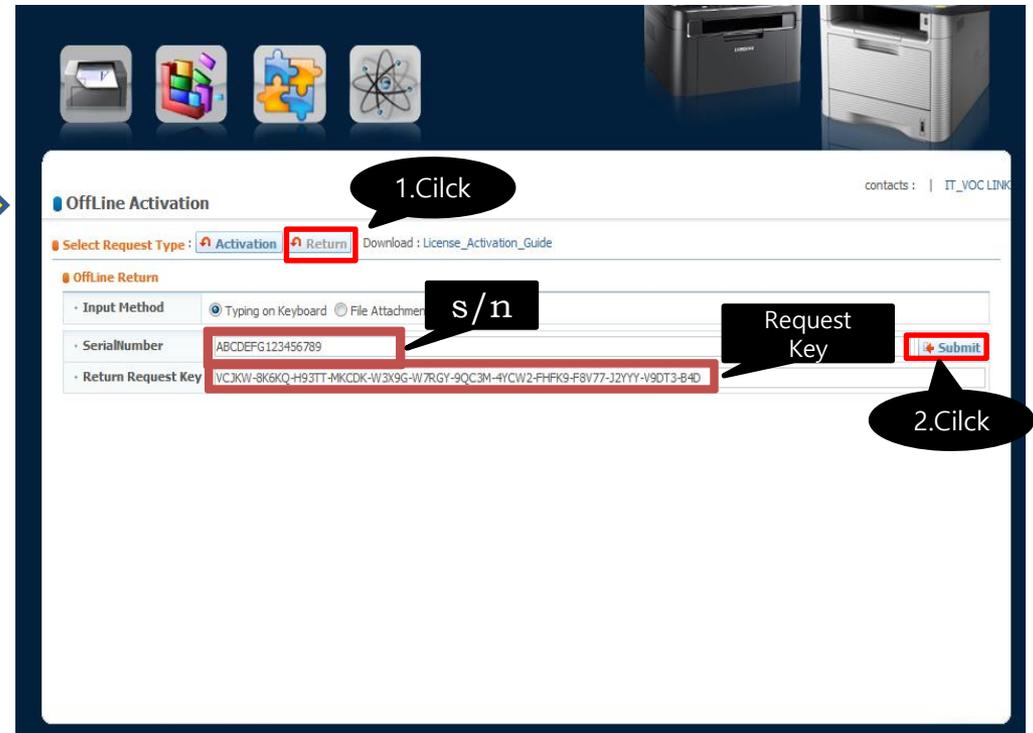
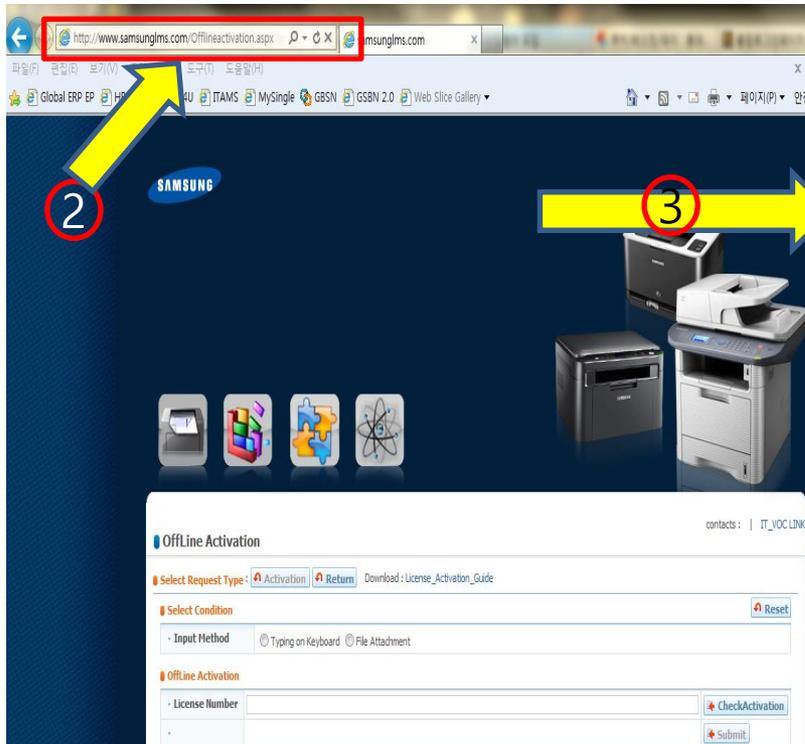
1. Log into SmarThru WorkFlow as admin
2. Go to License page.
3. Select the license entry in the table, then click "Offline Return" button.
4. Click Yes button.
5. Copy the whole text in Return request field and paste in Notepad.
6. Save it as txt file.

# Offline Deactivation - How to return deactivation key on SLM

- How to apply deactivation key via offline(Barcode/Secuthru)

## Offline Return (2/2)

<https://lms.ext.hp.com/offlineactivation.aspx>



# Online Deactivation - How to deactivate on Server 1

- How to deactivate the license on Server via online (Example : FAP)

The screenshot shows the Fleet Admin Pro web interface. The top navigation bar includes 'Dashboard', 'Device', 'User', 'Report', 'Rule', 'Accounting', 'Domain', 'Plug-in', 'File', and 'Settings'. The left sidebar contains a 'Settings' menu with 'License Management' selected. The main content area displays a 'License List' table with the following data:

App Name	App Version	License Number	License Type	Start Date	Expiration Date	Count	State
Fleet Admin Pro	1.0.38		Built-in Trial	10/14/2015	11/25/2015	0	Installed
PC Site Manager	1.0.38	100076-7AHUL+80FRX...	Free Of Charge	10/05/2015	10/05/2016	20	Activated

1. Launch the Fleet Admin Pro and login with Admin account  
(Programs > Samsung Network Printer Utilities > Fleet Admin Pro)
2. Go to 'Settings > License > License Management'
3. Select the license to be deactivated
4. Click "Return" button

# Online Deactivation - How to deactivate on Server 2

8. Check if the "Server" address is correctly entered (<https://lms.ext.hp.com>)
9. Fill Site Information
10. Click "Finish"
11. If it's successful then it will display "License returned successfully"

The screenshot shows the 'License Return' window with the 'Management' tab selected. The 'License Return Mode' is set to 'Online'. The 'License Number' is '10D076-7AHUL4-BOFRXS-YBNJ'. A table lists licenses to return, with 'PC Site Manager' 1.0.38 (Free Of Charge) selected. The 'Next' button is highlighted.

App Name	App Version	License Type
PC Site Manager	1.0.38	Free Of Charge

The screenshot shows the 'License Return' window with the 'Server Setting' tab selected. The 'Server' address is 'https://lms.ext.hp.com'. The 'Site Information' section is filled with test data. The 'Previous' button is highlighted.

Server:

Use SSL:

Timeout, sec.:

Site Information:

Company Name:

Department Name:

Address:

Phone:

Email:

Remark:

The screenshot shows the 'License Return' window with the 'Finish' tab selected. The message 'License returned successfully' is displayed in a red box.

# Offline Deactivation – How to deactivate on Server 1

- How to deactivate the license on Server via offline (Example : FAP)

The screenshot shows the Fleet Admin Pro interface. The top navigation bar includes 'Settings', which is highlighted with a red box and a red arrow pointing to step 1. The left sidebar shows 'License Management' highlighted with a red box and a red arrow pointing to step 2. The main content area shows a table of licenses with the 'PC Site Manager' license highlighted in blue. A red box around the 'Return' button in the table header is labeled with a red circle and the number 4. A red box around the 'License Management' sub-menu item in the sidebar is labeled with a red circle and the number 3. A red box around the 'License Management' sub-menu item in the sidebar is labeled with a red circle and the number 2. A red box around the 'Return' button in the table header is labeled with a red circle and the number 4.

App Name	App Version	License Number	License Type	Start Date	Expiration Date	Count	State
Fleet Admin Pro	1.0.38		Built-in Trial	10/14/2015	11/25/2015	0	Installed
PC Site Manager	1.0.38	100076-7AHUL4-80FRX...	Free Of Charge	10/05/2015	10/05/2016	20	Activated

1. Launch the Fleet Admin Pro and login with Admin account  
(Programs > Samsung Network Printer Utilities > Fleet Admin Pro)
2. Go to 'Settings > License > License Management'
3. Select the license to be deactivated
4. Click "Return" button

# Offline Deactivation – How to deactivate on Server 2

The screenshot shows the 'License Return' dialog box with the 'Management' tab selected. The 'License Return Mode' is set to 'Offline'. The 'License Number' is '10D076-7AHUL4-BOFRXS-YBNJ'. A table titled 'Licenses To Return' contains one entry: 'PC Site Manager' with version '1.0.38' and license type 'Free Of Charge'. The 'Next' button is highlighted.

**4** License Return Mode: Offline

**5** License Number: 10D076-7AHUL4-BOFRXS-YBNJ

App Name	App Version	License Type
PC Site Manager	1.0.38	Free Of Charge

**6**

**7** Next

4. Select Return Mode as “Offline”

5. Enter the “License Number”

6. Select the license to deactivate

7. Click “Finish”

8. Copy and save the “License Return Key”

✘ To complete offline license return, you need to deactivate the license number with “License Return Key” via LMS

( Refer to “How to return the license via LMS )

The screenshot shows the 'License Return' dialog box with the 'Finish' tab selected. The 'License Return Key' is '10D0767AHUL4BOFRXS-YBNJB4B2PORWIM3TSRBUJYUENRWG4ZDQRV4'. A message states: 'License return key has been successfully created. To complete license return using offline mode, you should send this return key to marketing officer.'

**8** License Return Key: 10D0767AHUL4BOFRXS-YBNJB4B2PORWIM3TSRBUJYUENRWG4ZDQRV4

License return key has been successfully created. To complete license return using offline mode, you should send this return key to marketing officer.

# Offline Deactivation - How to apply deactivation key on MFP

- How to apply deactivation key on MFP via offline

The screenshot shows the SyncThru Web Service interface for a SAMSUNG X7600LX device. The user is logged in as 'admin'. The navigation menu includes Information, Box, Address Book, Settings, Security, Maintenance, and XOA. The 'Maintenance' section is expanded, and the 'License' option is selected. The 'License' page shows a table of licenses with columns for Name, Version, State, and Expired Date. The 'Return' button is highlighted with a red box and a red arrow points to a confirmation dialog box.

**1** Login to Syncthru Web Service as Admin

**2** Go to Maintenance > Application Management > License

**3** Select application to deactivate in the list and click "Return" button

**4** Click "Yes" to start deactivation.

Name	Version	State	Expired Date
JetMobile Solution	5.2A1	Disabled	-
Samsung Cloud Agent	2.0.15	Activated	-
XOA	1.0	Activated	-

**Return**

Are you sure to return the license? After returned, the license cannot be used any more.

Yes No

1. Login to Syncthru Web Service as Admin
2. Go to Maintenance > Application Management > License
3. Select application to deactivate in the list and click "Return" button
4. Click "Yes" to start deactivation.

---

**The End.**